

We're listening...

Please rate our performance in the following categories on a scale of 1-5, where 1 = Excellent and 5 = Very Poor. Please indicate N/A for those categories that are either not applicable or unknown.

Customer Service (in branch)	
Customer Service (telephone)	
Accuracy of Information	
Availability of Information	
Resolution of problems	

Please place your completed questionnaire into the Comments Box in either branch. Alternatively send your questionnaire by post to TCF Questionnaire, Earl Shilton Building Society, 22 The Hollow, Earl Shilton, Leicester LE9 7NB.

Earl Shilton

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Comments

Please comment on ways our service could be improved.

If you wish to be contacted regarding your comments, please supply name and contact details below.
