

Coronavirus Update

Thursday 24th February 2022

THE WELLBEING OF OUR VISITORS, MEMBERS, COLLEAGUES AND THEIR FAMILIES IS OF UTMOST IMPORTANCE AND WE WOULD LIKE TO REASSURE YOU THAT WE ARE CONTINUING TO MONITOR GOVERNMENT ADVICE CLOSELY AND WILL ACT APPROPRIATELY AS THE SITUATION EVOLVES.

Following the Government announcement of the removal of all restrictions we want to remind and reassure you that operations will continue to be maintained in a way that is safe for everyone. Current measures include:

- **Social distancing** – We continue to recommend that you observe 2m social distancing to both aid privacy, and for the benefit of, and consideration to, those around you. As such, please observe the 2m floor markings when in a branch.
- **Face coverings** – The Society's policy is the wearing of face coverings is a matter of personal choice and so voluntary. However, we ask that all members take into account the sensitivities of others around them and carefully consider whether they can continue to wear a face covering. Please note you may be requested to remove your face covering when entering the branch or carrying out transactions. This is in the interest of security, for identification purposes and in order to avoid financial crime. Face coverings for employees is also a personal choice given the measures we have already put in place for the safety of colleagues and customers.

THESE MEASURES HAVE BEEN DESIGNED TO HELP US MAINTAIN BUSINESS CONTINUITY. WE WOULD LIKE TO THANK YOU FOR YOUR ONGOING SUPPORT.

 If you have any queries please contact us on **01455 844422** between **9.00am and 5.00pm Monday to Friday**. Any further updates will be made available in branch, via our website and on social media.

Kind regards,

Paul Tilley
Chief Executive

Savings and Mortgages as individual as you.

esbs

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